

Alberta Automobile Insurance Rate Board

Annual Review of Automobile Insurance Trends and Premiums
August 15, 2017

 **FACILITY** **Submission**
Association **July 21, 2017**

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President & CEO

1 **INTRODUCTION**

2
3 This submission provides the Alberta Automobile Insurance Rate Board (AIRB) with an annual
4 update on the size, volume trends and financial performance of the two Alberta Risk Sharing Pools
5 and the residual market segment for private passenger vehicles administered by Facility
6 Association on behalf of automobile insurers in the province. It is patterned on previous annual
7 updates for ease of comparison.

8
9 [Appendix 1](#) provides both a background to the history and operation of the Alberta Risk Sharing
10 Pools, and a brief overview of Facility Association's other operations in the province.

11
12 Facility Association's Mission and Vision are:

13
14 **Mission**

15
16 Facility Association's mission is to administer automobile insurance residual
17 market mechanisms, enhance market stability, and guarantee the availability of
18 automobile insurance to those eligible to obtain it. We strive to keep the market
19 share of the residual markets as small as possible, so consumers may benefit from
20 the competitive marketplace to the greatest extent possible.

21
22 **Vision**

23
24 Facility Association's vision is to be recognized and relied upon as a highly
25 efficient and effective administrator of automobile insurance residual markets,
26 whose objective opinion on residual markets and related issues is respected and
27 sought by stakeholders.

28
29 It can be seen that our position continues to be that residual market volumes (both in the Risk
30 Sharing Pools and the residual market segment) should be as small as possible. This stems from
31 the belief that consumers are best served by companies competing directly for their business in an
32 environment where those companies do not have to base decisions on how they approach the
33 competitive marketplace on the potential impacts arising from their compulsory participation in
34 residual market mechanisms. That is, residual market mechanisms should be small enough that
35 their presence in a compulsory auto insurance jurisdiction should be "incidental" to a company's
36 competitive participation in that jurisdiction.

37 In 2016, we saw an increase in written premiums transferred to the Risk Sharing Pools (RSPs) on
 38 a combined basis as the total premium volume transferred increased \$23.8 million, or 10.6%, from
 39 \$224.3 million to \$248.1 million. The overall increase resulted from premium increases in both
 40 the Grid and Non-Grid RSPs. The Grid RSP premium was up \$10.2 million or 7.3% and the Non-
 41 Grid RSP premium increased \$13.7 million or 16.0%. At \$248.1 million, written premium
 42 transferred to both RSPs is estimated to represent approximately 7.5% of all private passenger¹
 43 automobile insurance premiums written in Alberta in 2016, up from the 7.0% estimated for 2015.

44

45 Please see Table 1 below for a summary of Risk Sharing Pools written premium and estimated
 46 market share data for the last five years.

47

| Table 1 | | | | | | |
|--|----------------|------------------|-----------------|------------------|---------------------|------------------|
| Alberta Risk Sharing Pools – Market Share (Written Premium Basis) | | | | | | |
| | Total | | Grid RSP | | Non-Grid RSP | |
| Year | W. Prem | Mkt Share | W. Prem | Mkt Share | W. Prem | Mkt Share |
| 2012 | \$241,099,956 | 9.0% | \$160,342,475 | 6.0% | \$80,757,481 | 3.0% |
| 2013 | \$217,733,967 | 7.6% | \$135,874,432 | 4.7% | \$81,859,535 | 2.9% |
| 2014 | \$238,352,224 | 7.8% | \$155,765,149 | 5.1% | \$82,587,075 | 2.7% |
| 2015 | \$224,296,612 | 7.0% | \$138,308,631 | 4.3% | \$85,987,981 | 2.7% |
| 2016 | \$248,139,820 | 7.5% | \$148,472,066 | 4.5% | \$99,667,754 | 3.0% |

48

49 On a written exposure count basis (exposure is defined as one car insured for one year), a total of
 50 131,112 exposures were transferred to both RSPs in 2016, up approximately 11,500 (9.6%) from
 51 2015 (it should be noted that 2015 saw the lowest number of exposures transferred to the RSPs in
 52 a full calendar year since the introduction of the RSPs in 2004). The exposure count increased in
 53 both RSPs in 2016. The Grid RSP was up by approximately 1,500 exposures or 2.5% and the Non-
 54 Grid RSP was up approximately 9,900 exposures or 17.1%. We note that information from
 55 Insurance Bureau of Canada indicates that the total percentage of the market (on an earned
 56 exposure basis) subject to the premium grid has been declining since 2012. It is also important to
 57 remember that not all risks subject to the premium grid are transferred to the Grid RSP.

58

59 Please see Table 2 at the top of the next page for a summary of Risk Sharing Pool written exposure
 60 and estimated market share data for the last five years and projections for 2017 and 2018.

61

¹ Private passenger here refers to individually-rated private passenger including farmers, as per data available from GISA as at July 21, 2017.

| Table 2 | | | | | | |
|---|----------------|------------------|-----------------|------------------|---------------------|------------------|
| Alberta Risk Sharing Pools – Market Share (Written Exposure Basis) | | | | | | |
| | Total | | Grid RSP | | Non-Grid RSP | |
| Year | W. Exp. | Mkt Share | W. Exp. | Mkt Share | W. Exp | Mkt Share |
| 2012 | 139,502 | 5.6% | 78,609 | 3.2% | 60,893 | 2.4% |
| 2013 | 123,561 | 4.8% | 63,979 | 2.5% | 59,582 | 2.3% |
| 2014 | 133,164 | 4.9% | 70,934 | 2.6% | 62,230 | 2.3% |
| 2015 | 119,658 | 4.4% | 61,813 | 2.3% | 57,845 | 2.1% |
| 2016 | 131,112 | 4.8% | 63,360 | 2.3% | 67,752 | 2.5% |
| 2017 | 129,192 | | 61,303 | | 67,889 | |
| 2018 | 130,322 | | 60,543 | | 69,779 | |

2017 and 2018 exposure counts are projections per the 2018 RSP Preliminary Outlook posted July 6, 2017 to the FA website (www.facilityassociation.com)

62

63 The projections for 2017 and 2018 are taken from the “Preliminary Outlook” for the RSPs for
 64 calendar 2018 that we published to our website on July 6th of this year. The Outlook is based both
 65 on information we receive from larger RSP using companies and our own internal calculations. In
 66 that Outlook, we are forecasting that written exposures transferred to both Alberta RSPs in 2017
 67 and 2018 will be relatively stable. We expect to publish the “Final Outlook” to our website in
 68 September.

69

70 More details on these projections and the estimate of the financial results of the RSPs for 2017 and
 71 2018 may be found in the Outlook bulletin (bulletin F17-053) in the publications area of our
 72 website (www.facilityassociation.com). It is very important to remember that the Outlooks are a
 73 forward looking exercise and that the final numbers may differ, perhaps by substantial amounts,
 74 from those presented in Table 2.

75

76 The Superintendent’s Office began a review of the Automobile Insurance Premiums Regulation in
 77 2016 and we are hopeful that one outcome of that review will be a premium grid (assuming that
 78 the grid will remain) that is more tightly focused on specific groups of drivers. Because risks
 79 subject to the premium grid are eligible for transfer to the Grid RSP, reducing the number of risks
 80 subject to the premium grid would lead to a reduction in the maximum number of risks eligible to
 81 be transferred to the Grid RSP, an outcome that is in alignment with our mission.

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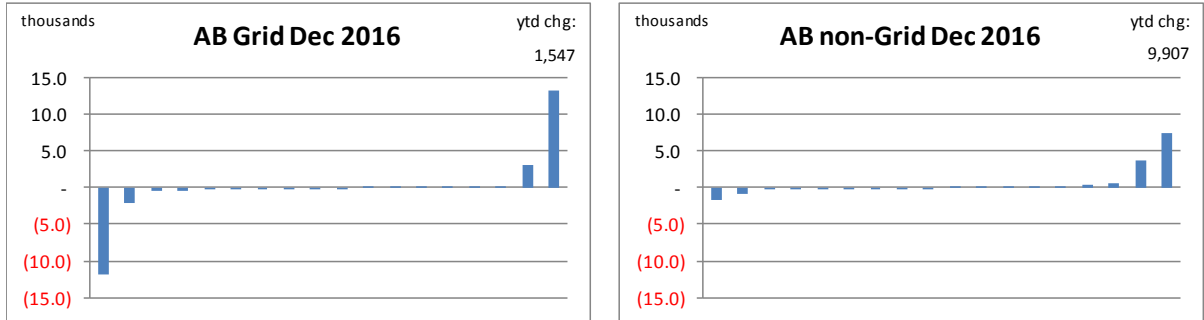
83 While there was an overall increase in transfers to both RSPs in 2016, the changes in usage at the
 84 Member Company Group level is more nuanced, as indicated in the charts below. Specifically,
 85 while there was an overall increase for the Grid RSP, almost one-half (10 of 18) active Member

86 Company Groups decreased their transfers. Moreover, while there was also an overall increase for
87 the Non-Grid RSP, one-half (9 of 18) decreased their transfers during 2016.

88

FOR CURRENT CALENDAR YEAR-TO-DATE TO Dec 2016

Change in RSP Pool Transfers - by Company Member Group



| | # grps | chg |
|--------------|--------|----------|
| decliners: | 10 | (15,394) |
| no changers: | - | - |
| growers: | 8 | 16,941 |

| | # grps | chg |
|--------------|--------|---------|
| decliners: | 9 | (3,008) |
| no changers: | - | - |
| growers: | 9 | 12,915 |

89

90

91 Facility Association also administers the private passenger residual market segment, a small
92 volume, tightly defined pooling mechanism for higher-risk cars and drivers. The annual premiums
93 for approximately 90% of private passenger exposures insured through the residual market
94 segment are capped by the insurance premium regulation grid. The market share of the private
95 passenger residual market segment has been declining over the last five years as Table 3 shows.

96

| Year | W. Premium | Market Share | W. Exposure | Market Share |
|------|--------------|--------------|-------------|--------------|
| 2012 | \$16,053,755 | 0.6% | 5,282 | 0.2% |
| 2013 | \$15,176,036 | 0.5% | 4,844 | 0.2% |
| 2014 | \$14,140,333 | 0.5% | 4,250 | 0.2% |
| 2015 | \$11,807,930 | 0.4% | 3,110 | 0.1% |
| 2016 | \$7,799,861 | 0.2% | 2,034 | 0.1% |

97

98 The market share of the Alberta private passenger residual markets on a combined basis (i.e.
99 FARM and RSPs), remain among the largest in North America, behind only North Carolina, the
100 Northwest Territories and Nunavut as shown in Table 4.

² This table excludes private passenger risks that are rated as part of a fleet.

101

| Table 4 | |
|---|--|
| Top Ten Private Passenger Residual Market Jurisdictions in North America | |
| Jurisdiction | Market Share (vehicles)¹ |
| North Carolina | 30.1% |
| Northwest Territories | 11.7% |
| Nunavut | 9.8% |
| Alberta (RSP & FARM) | 4.9% |
| Newfoundland & Labrador | 3.2% |
| New Brunswick (RSP & FARM) | 3.1% |
| Nova Scotia (RSP & FARM) | 2.9% |
| Ontario (RSP & FARM) | 2.4% |
| Rhode Island | 1.9% |
| Massachusetts | 1.4% |

¹ Sources: Canadian data is as at December 31, 2016; USA data is for 2014 as per Insurance Information Institute (<http://www.iii.org/fact-statistic/auto-insurance>)

102

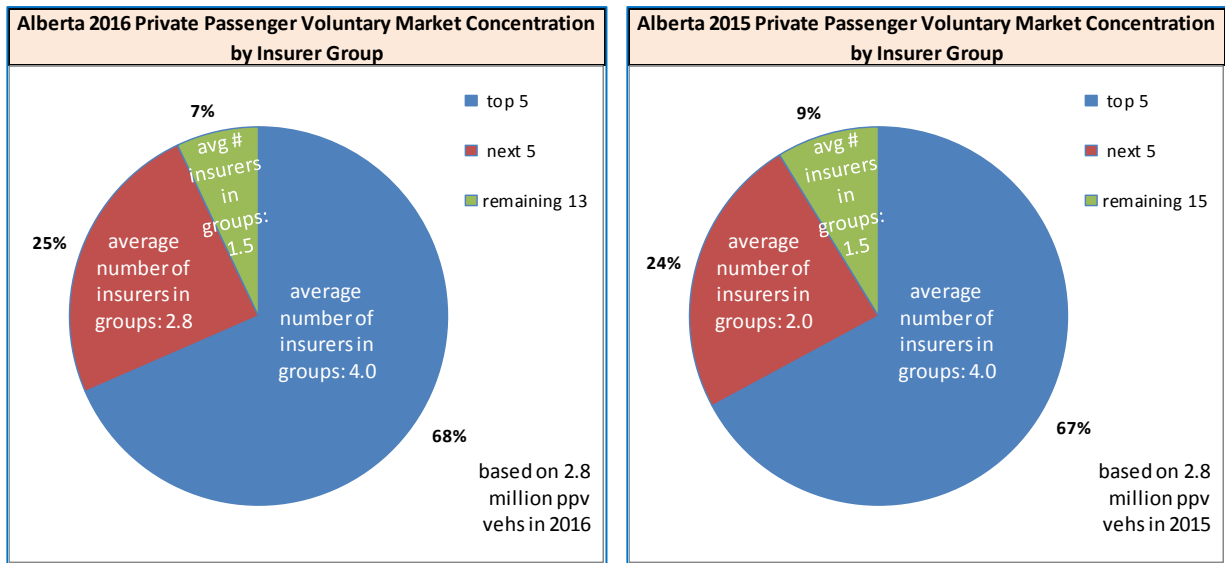
103 The size of the Risk Sharing Pools can be influenced by a number of factors. Insurers tend to keep
 104 on their own books risks they believe to be adequately priced (logically, insurers have no desire to
 105 share risks they believe to be profitable with other participants in the market), and transfer to the
 106 Risk Sharing Pools (subject to eligibility rules) risks they believe to be inadequately priced.

107

108 It is worthwhile to note that when we talk about “insurers”, “industry” and “member companies”
 109 in the context of private passenger vehicle insurance in Alberta, we are talking about a relatively
 110 small number of companies. For 2016, the top five companies (at the group level) represent
 111 approximately 68% of the insured private passenger exposures in Alberta, while the top 10
 112 represent 93% (up 2% from a year ago), as shown in Figure 1 at the top of the next page. The
 113 presence of several relatively large insurers in the province means that the decisions of one of
 114 them on what they will or will not transfer to an RSP can make a significant difference both in the
 115 volumes and in the financial results of that RSP.

116

117 Figure 1: Market Concentration – 2016³ vs 2015



118
119

120 In general, there is a correlation between residual market size and the degree of price competition
 121 permitted in a given jurisdiction. In the United States, rate regulation is under the authority of
 122 individual states similar to the provincial authority that exists in Canada. In the last decade or
 123 more there has been an increased trend in the U.S. to allow the competitive forces of the
 124 marketplace to regulate prices. Interestingly, for 2014 (the most recent year for which data is
 125 available), 39 states of the 49 states reporting data had less than 500 private passenger cars insured
 126 through residual market mechanisms, and 45 of 49 states reporting data had less than 1% of
 127 private passenger cars insured through residual market mechanisms (Texas does not report data).

128

129 In that past, we have said that it is our view that the move away from the “one size fits all” nature
 130 of the previous industry-wide rate adjustment process to a “File and Approve” system which
 131 reviews rates on a company-by-company basis would have a beneficial effect on residual market
 132 volumes due to the potential for increased price competition. That remains our view, despite the
 133 fact that we are not currently projecting decreases in RSP volumes, and we continue to believe
 134 (based on the available evidence) that pricing flexibility combined with product cost stability will
 135 be correlated with lower residual market volumes over time.

136

137 We also continue to believe that moving even further beyond a “File and Approve” system to one
 138 of open competition under the price ceiling provided by the premium grid regulation at some point

³ The Aviva / RBC transaction is not included in the 2015 concentration chart. In 2015, Aviva was ranked 6th and RBC 13th – this combination would move Aviva/RBC into the top 5, increasing the top-5 share to 69%, while reducing the “remaining” share to 7% through the cascading impact of the transaction on remaining group rankings.

139 in the future would provide an additional opportunity to reduce the number of cars insured through
 140 the residual market mechanisms.

141

142 **FINANCIAL PERFORMANCE**

143

144 Table 5 below summarizes the financial performance of the Risk Sharing Pools since inception.

145 The data in Table 5 is taken directly from our audited financial statements.

146

| Table 5 | | | |
|---|--------------------|------------------|---------------------|
| Alberta Risk Sharing Pools - Excess/(Deficiency) of Revenue over Expenses (\$'000) | | | |
| Fiscal Year | Combined | Grid RSP | Non-Grid RSP |
| 2005 (13 months) | (\$121,940) | (\$93,902) | (\$28,038) |
| 2006 | (\$22,064) | \$8,498 | (\$30,562) |
| 2007 | \$83,935 | \$93,357 | (\$9,422) |
| 2008 | (\$103,445) | (\$73,490) | (\$29,955) |
| 2009 | \$76,563 | \$85,747 | (\$9,184) |
| 2010 | \$82,779 | \$83,893 | (\$1,114) |
| 2011 | (\$4,236) | \$13,432 | (\$17,668) |
| 2012 | (\$22,509) | (\$1,556) | (\$20,953) |
| 2013 | (\$52,335) | (\$14,452) | (\$37,883) |
| 2014 | (\$79,843) | (\$39,190) | (\$40,653) |
| 2015 | (\$19,760) | (\$591) | (\$19,169) |
| 2016 | (\$115,825) | (\$69,699) | (\$46,126) |
| Total | (\$298,680) | (\$7,953) | (\$290,727) |

147

148 Automobile insurance is a business based on estimates – the true results of a given accident year
 149 cannot be known until many years in the future. Deriving estimates (especially initial estimates)
 150 for the RSPs is especially challenging from an actuarial perspective as it involves taking into
 151 account the independent decision-making of member companies with respect to what types of
 152 risks they will transfer to a given pool. The estimated ultimate loss ratios for the RSPs by accident
 153 year and how those estimates have evolved over the last five years are shown in Table 6 (top of
 154 next page). Please note these loss ratios include indemnity payments and only loss adjustment
 155 expenses specifically allowed (generally legal and professional expenses – all other loss
 156 adjustment expenses are reimbursed to members using the RSPs through an expense allowance).
 157 As such, care must be taken in comparing these results with loss ratio exhibits that DO include
 158 adjustment expenses.

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The industry loss ratios shown in Table 6 are Facility Association’s internal estimates. Historically, we’ve provided these loss ratios on an “indemnity only” basis, but this year we have included a loading for allocated and unallocated loss adjustment expenses (ALAE & ULAE) as per last year’s request from the AIRB, to allow easier comparisons with other sources of Loss Ratios. Note, however, we did not load for Heath Levy costs (as some other sources of LR do). From our perspective, the values in Table 6 are then for illustrative purposes only.

| Table 6 | | | | | | |
|--|----------------------|---------------|---------------|---------------|---------------|---------------|
| Alberta Risk Sharing Pools and Industry Private Passenger | | | | | | |
| Undiscounted Estimated Ultimate Loss Ratios (including loading for ALAE & ULAE) | | | | | | |
| Valuation Period | Accident Year | | | | | |
| Grid RSP | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 |
| as at Oct 31, 2012 | 68.2% | 72.3% | | | | |
| as at Oct 31, 2013 | 71.0% | 74.0% | 71.2% | | | |
| as at Oct 31, 2014 | 72.2% | 79.6% | 79.4% | 76.7% | | |
| as at Oct 31, 2015 | 70.9% | 77.5% | 80.0% | 85.3% | 81.6% | |
| as at Oct 31, 2016 | 71.4% | 79.6% | 83.9% | 92.4% | 96.7% | 88.5% |
| Non-Grid RSP | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 |
| as at Oct 31, 2012 | 92.3% | 102.8% | | | | |
| as at Oct 31, 2013 | 90.2% | 109.0% | 104.7% | | | |
| as at Oct 31, 2014 | 93.3% | 111.0% | 110.7% | 112.6% | | |
| as at Oct 31, 2015 | 91.6% | 108.2% | 111.3% | 117.4% | 109.9% | |
| as at Oct 31, 2016 | 89.5% | 109.9% | 110.0% | 121.9% | 110.1% | 120.2% |
| Industry | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 |
| as at Dec. 31, 2012 | 63.3% | 69.8% | | | | |
| as at Dec. 31, 2013 | 64.8% | 71.7% | 71.9% | | | |
| as at Dec. 31, 2014 | 67.2% | 75.5% | 76.1% | 77.1% | | |
| as at Dec. 31, 2015 | 67.1% | 75.0% | 76.1% | 77.3% | 76.6% | |
| as at Dec. 31, 2016 | 67.1% | 75.4% | 77.5% | 79.5% | 80.8% | 80.1% |

167
 168

Loss ratios include loadings for ALAE & ULAE this submission, unlike prior submissions:

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 172

FA focuses on indemnity only for industry, and indemnity plus allowed claims expenses for the RSPs, and all valuations are completed on this basis. However, at the request of the AIRB (to allow easier comparisons with other ultimate LR estimates), we have loaded our usual valuation

173 estimates for ALAE & ULAE. Details related to the methodology for estimating the loading
174 factors are available upon request. As this is the first year this loading process has been
175 introduced, Table 6 results in this submission with Table 6 values of previous submissions are not
176 directly comparable.

177

178 Of course, the impact of the financial results of the RSPs on any one company may differ from the
179 impact of the RSPs on the industry in total, as the impact of any one individual company depends
180 not only on their transfers to the RSPs, but also on their market share (which dictates their share of
181 the result of the RSPs).

182

183 **FINANCIAL IMPACT ON THE INDUSTRY**

184

185 Because we must prepare our financial statements according to Generally Accepted Accounting
186 Principles, our statements can only show the results of our own operations. As member companies
187 incorporate their share of Risk Sharing Pool premiums and results into their own statements, they
188 have to reflect items such as health levies, premium taxes, investment income, income tax effects
189 and their cost of capital on those premiums and results. In past years, we have modelled the
190 “overall industry impact” results. We are currently re-visiting the methodologies and assumptions
191 for those illustrations, and will make them available once that work is complete.

192

193 One could look at the overall financial results of the Risk Sharing Pools and conclude that the
194 presence of the Grid RSP has, and will continue to be, relatively benign. For those that do, we
195 would again provide the following notes of caution:

196

197 - On an accident year loss ratio basis, the Grid RSP loss experience has been worse than that
198 of the industry since inception. In the event of a deterioration in industry loss ratios, we
199 would expect the Grid RSP loss experience to deteriorate as well.

200

201 - Competitive enterprises need to generate a competitive level of return. To the extent that
202 companies may not be generating a competitive level of return on approximately 7.5% of
203 revenue (the current market share of the Alberta RSPs), that return must be generated from
204 those paying the remaining 92.5% of premium in the marketplace.

205

206 - Taken together, the Risk Sharing Pools represent a large volume of premium likely to
207 behave in a more volatile way than of most individual companies. For example, per Table
208 6, the Grid RSP loss ratio jumped from 83.9 to 92.4 from 2013 to 2014, and the Non-Grid

209 RSP loss ratio jumped from 110.0 to 121.9 in the same period. Although this volatility
210 impacts all companies in a similar way, smaller companies with limited financial resources
211 very probably find those impacts more difficult to absorb. As well, the presence of such
212 large RSPs with their inherent volatility may act as a barrier to entry to insurers who would
213 otherwise seek the opportunity to serve Alberta consumers.

214

215 **CONCLUSION**

216

217 We stated near the beginning of this submission our belief that consumers are best served by
218 companies competing directly for their business in an environment where those companies do not
219 have to frame their business decisions based on potential financial impacts from residual market
220 mechanisms such as the Risk Sharing Pools and the Residual Market Segment.

221

222 Simply stated, maximizing insurance availability for consumers can be achieved in an
223 environment where both the costs associated with the insurance product are stable and where there
224 is a significant degree of pricing flexibility. In a similar vein, we continue to encourage, as we
225 have in previous years, that steps be taken to ensure the protection afforded by the premium grid
226 remains as tightly focused as possible on the group of consumers it is intended to protect and that
227 insurers be allowed to charge adequate rates for risks not targeted by the grid. We are pleased to
228 note the ongoing review of the Automobile Insurance Premiums Regulation and we hope that an
229 outcome of that process is a more tightly-focused premium grid (assuming that the premium grid
230 in some form will remain). As long as the premium grid remains in force, we believe allowing
231 open price competition below the maximum premium set by the grid will pave the way for the
232 smallest possible residual market volumes in the current regulatory framework.

233 **APPENDIX I: RISK SHARING POOLS BACKGROUND, AUTHORIZATION & OPERATION**

234

235 **BACKGROUND**

236

237 Facility Association is an administrative mechanism that administers involuntary residual market
238 automobile insurance on behalf of the voluntary/private sector automobile insurance industry
239 across Canada. Created by the industry and empowered by statute, Facility Association’s mission
240 and vision are:

241

242 **Mission**

243

244 Facility Association’s mission is to administer automobile insurance residual
245 market mechanisms, enhance market stability, and guarantee the availability of
246 automobile insurance to those eligible to obtain it. We strive to keep the market
247 share of the residual markets as small as possible, so consumers may benefit from
248 the competitive marketplace to the greatest extent possible.

249

250 **Vision**

251

252 Facility Association’s vision is to be recognized and relied upon as a highly
253 efficient and effective administrator of automobile insurance residual markets,
254 whose objective opinion on residual markets and related issues is respected and
255 sought by stakeholders.

256

257 Facility Association has a full-time staff of thirty-seven people and fulfills its mandate via a
258 network of outsourcing and professional services arrangements.

259

260 In Alberta, Facility Association administers the Alberta Risk Sharing Pool (RSP) (in reality, two
261 Pools – one for Grid risks and the other for Non-Grid risks) for private passenger vehicles. It also
262 administers the traditional Residual Market for non-private passenger vehicles and a very small
263 “Residual Market Segment” (with very tightly defined risk criteria) for private passenger vehicles.

264

265 Because all licensed automobile insurers in Alberta must be members of Facility Association, and
266 because they must participate in the residual market mechanisms administered by Facility
267 Association according to specified sharing formulas, their individual financial results are subject to
268 greater volatility and uncertainty than would otherwise be the case. Participation in the Residual

269 Market also imposes additional costs on Facility Association member companies for such
270 expenses as premium taxes and health levies on their respective shares of residual market
271 premiums and the cost of the capital that members must maintain to support residual market
272 premiums.

273

274 **THE RESIDUAL MARKETS - AUTHORIZATION**

275

276 In Alberta, Facility Association administers the RSPs and Residual Market Segment as authorized
277 by its Plan of Operation (Plan), which is approved by member companies and the Superintendent
278 of Insurance. (The Plan may be viewed and downloaded at www.facilityassociation.com.) All
279 companies licensed to sell automobile insurance in Alberta are required to abide by the provisions
280 of the Plan.

281

282 For risks ceded to the Alberta RSPs, the Plan requires Facility Association to maintain and report
283 separate financial results for those risks that are subject to the premium grid and those that are not.
284 This creates the need for two RSPs, commonly referred to as the Grid RSP and the Non-Grid RSP.
285 Both are for private passenger automobiles only. All financial results of the Alberta RSPs and the
286 traditional Residual Market are assigned to member companies based on their participation in the
287 Alberta automobile insurance market. That is, they are not spread across the other jurisdictions
288 Facility Association serves.

289

290 **THE RISK SHARING POOLS - OPERATION**

291

292 Essentially, a RSP is a residual market that acts as an industry-wide reinsurance mechanism that is
293 largely invisible to consumers and intermediaries. A consumer buys insurance in the normal way,
294 and the application is forwarded to a company underwriter. The underwriter assesses the risk and
295 then decides whether to keep it on the company's own books or to transfer the risk to the RSP
296 (subject to the operational rules and eligibility guidelines of the RSP).

297

298 Companies receive an expense allowance from the RSPs to cover costs such as those incurred for
299 policy acquisition, policy issuance, policy administration and claims servicing. That expense
300 allowance is set annually by the Facility Association Board of Directors in consultation with the
301 Alberta Superintendent of Insurance. For both RSPs, companies are required to submit 100% of
302 all premiums for all coverages on a policy and are eligible for 100% reimbursement of eligible
303 claims and related expenses. Financial balances (e.g. top **and** bottom lines) of the Pools are shared
304 among companies based on the proportion of a company's private passenger automobile exposures

305 not ceded to a RSP divided by the number of industry private passenger automobile exposures not
306 ceded to a RSP. As Facility Association is simply an administrative mechanism, all companies
307 receive a monthly report reflecting the operations of the Pool which provides them with the
308 amounts they are then required to book into their own financial statements.

309
310 The two RSPs differ primarily in the number of risks companies can transfer to each. For the Grid
311 RSP, companies can transfer eligible risks (i.e. risks whose premiums are capped by the premium
312 regulation or “Grid”) without limit. This lack of limit is based on the philosophy that companies
313 are required to accept risks for which they have no control over price and, therefore, little or no
314 control over the financial results of that business. In a general way, the size of the Grid RSP will
315 be a function of how companies view the adequacy of the grid premium for a given risk. If the
316 grid premium is above, or approximately the same as, the company’s own risk-based premium the
317 company might prefer to keep the risk on their own books. The upper limit to the size of the Grid
318 RSP is, of course, a direct function of how many risks in the province are impacted by the grid.

319
320 For the Non-Grid RSP, companies can transfer up to 4% of written exposures not transferred to the
321 Grid RSP. This Pool is designed to help companies cope with the “take-all-comers” environment
322 in the province.

323
324 In a competitive market, most insurers tend not to target the entire universe of private passenger
325 automobile risks. Insurers generally each have their areas of expertise and a healthy competitive
326 marketplace tends to allow a proper mix of generalist and specialist/niche private passenger
327 automobile writers. Moreover, because it is a practical impossibility to have a perfect price for
328 every risk, most insurers choose to have risk eligibility rules to complement and protect their
329 respective pricing structures. An underwriter faced with a requirement to accept a greater degree
330 of risk than that contemplated by the company’s classification system and rates can transfer that
331 risk to the Non-Grid RSP. The Non-Grid RSP has a relatively low limit to ensure that it does not
332 become used as a marketing tool. That is, without such a limit, companies could deliberately
333 adopt a strategy of underpricing certain risks to attract new customers. Because these risks could
334 then be transferred to the Non-Grid RSP, and because of the way all insurers share in the results of
335 the Pool, this would amount to companies growing their businesses at the expense of their
336 competitors.

337
338 The key point here is that RSPs are designed as mechanisms to promote stability in the
339 marketplace by making it possible for companies to accept risks they believe are not adequately
340 priced. Therefore, the general expectation is that RSPs by their very nature will operate at a

341 financial loss. It is also important to note that because the RSPs also act as a cross-subsidization
342 mechanism across the industry, at any given point in time, companies will have their own, unique,
343 financial results vis-à-vis the Pools.