

# Notice to Insurers

## Alberta.ca Change for CARS Log In

### Notice 05-2024

### March 14, 2024

#### Purpose

The Automobile Insurance Rate Board (AIRB) is issuing this notice to announce a change to accessing the Collection and Reporting System (CARS).

#### Background

The AIRB developed CARS as an online filing portal to ensure streamlined access to filing information and increase the security of commercially sensitive data between the insurer and the AIRB. CARS enabled insurers to:

- Submit filings to introduce or modify a rating program for all filing types;
- Submit rating profiles used on the AIRB’s Rate Comparison Tool;
- View and pay their cost recovery invoice; and
- Request an exemption from filings through the submission of a Fleet Confirmation Form.

CARS replaces manual and email processes.

#### Announcement

The Government of Alberta has transitioned from MyAlberta Digital ID for Business (MADIB) to Alberta.ca account for organizations.

All individuals accessing CARS should not see any disruption in their access to CARS because of this change. The changes to be aware of are:

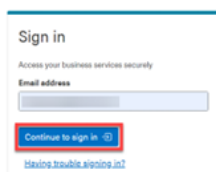
1. Use email to login under Alberta.ca:

	MADIB	Alberta.ca
Login	Username	Email

2. The password used under MADIB is the same one you will use under the new Alberta.ca process.

If a user does experience issues, they can click on the “Having trouble signing in” link and it will enable access using your prior username and password.

#### Alberta.ca Account



Instructions for this form is included in the User Guide available on our [website and alberta.ca](#).

## Action Required

All automobile insurers accessing CARS should be aware of the change from MADIB to Alberta.ca, and they should now use their email address and not their user name when logging in.

Should you have any questions relating to this Notice, please contact our office at (780) 427-5428 or by email: [airb@gov.ab.ca](mailto:airb@gov.ab.ca).

Laurie Balfour, MBA, CPA, CMA  
Executive Director